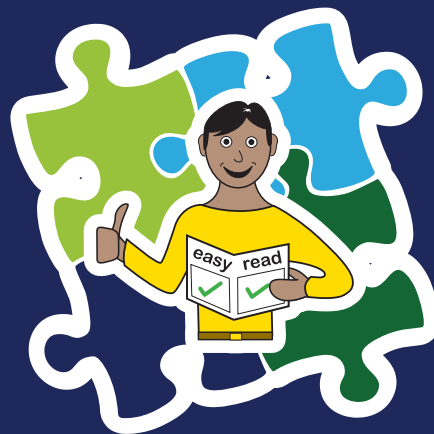




# Leeds Safeguarding Adults Board Safeguarding Adults Board

## Annual Report 2015/16

Leeds – **A safe place for everyone**



**Easy read  
information**  
for adults in Leeds



# Introduction



Abuse is when someone does or says things that hurt you, upset you or make you frightened.



This report tells you about what the Leeds Safeguarding Adults Board has been doing to stop abuse in Leeds.



This work is called Safeguarding Adults.

# What is the Leeds Safeguarding Adults Board?

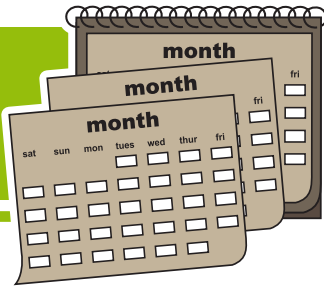
The Board is made up of people from lots of different organisations.

This includes Adult Social Care, health services and the police.



They work together to stop abuse.



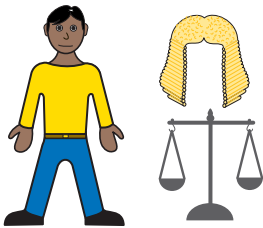


# What has happened this year?



A new law called the Care Act 2014 came into force.

The law says we must have a Safeguarding Adults Board.



The Board also has some new legal responsibilities.

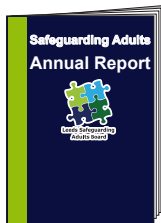
## It must:



- Have someone from Adult Social Care, the police and Clinical Commissioning Groups (CCGs) on the Board.



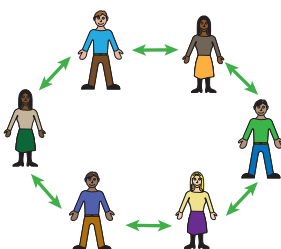
- Write an Annual Report about what is has done.



- Have a plan for what it will do each year.



The local authority also has a new duty to look into concerns about abuse.



All organisations have a duty to work together to keep people safe from abuse.

# Making a difference in Leads



The Care Act said that there are six safeguarding principles that should guide all our work.



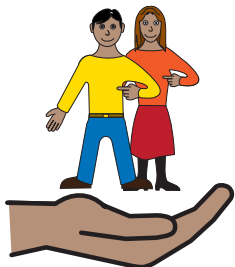
## 1. Prevention:

Take action to prevent harm from occurring



## 2. Empowerment:

Support people to be in control of their lives



## 3. Protection:

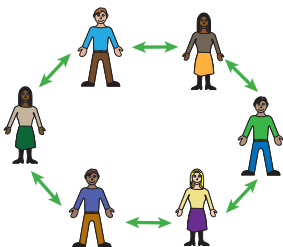
Support those in need to be safe



## 4. Proportionality:

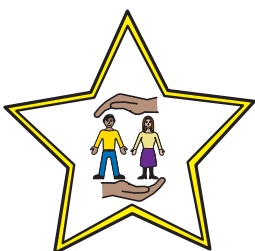
This means providing enough help.

It also means not providing more help than the person wants and needs



## 5. Partnership:

Work together to respond to abuse and neglect



## 6. Accountability:

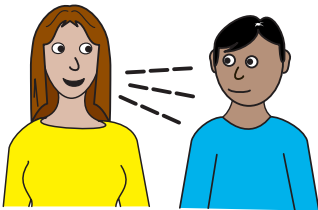
Make sure all the work is of a good standard

# Prevention in Leeds

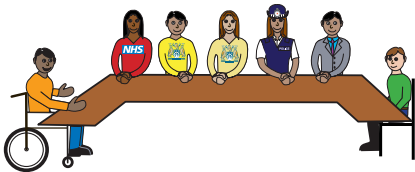
The Board works to prevent people from being harmed.



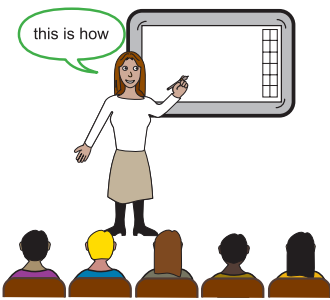
“I am confident that organisations are always working to keep me safe from harm”



One way of doing this is to learn from people experiences, and to take actions to stop it happening again.



The Board has improved how it does this.



We have a new Learning & Improvement Framework. This means that when people have training in the future, it will always include important learning from people's experiences.



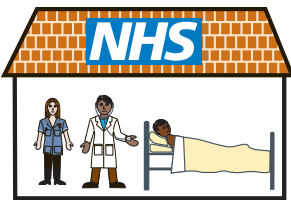
Some of this learning will be from things that have happened in Leeds, but we also try and learn from what has happened elsewhere in the country.



## Connor Sparrowhawk

Connor Sparrowhawk was a young man who died in Oxford in a hospital run by Southern Health NHS Trust.

He had an epileptic seizure when in the bath, and staff were not there to help him. He was 18 years old.



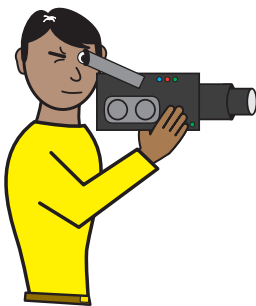
The hospital was at fault. There were things they could have done to stop this from happening.



For example, they could have assessed risk better, had better staff training, and listened to his family more.

My Life, My Choice, a self-advocacy group for people with learning disabilities in Oxford worked with Connor's family to make a short film about his life:

**<https://vimeo.com/130521001>**



NHS England looked into how the NHS Trust learned from unexpected deaths. They found that deaths were less likely be investigated if the person had a learning disability.

**This is not acceptable.**



The Board does not want this to ever happen in Leeds. The Board has been working with all its members to make sure we all learn from the findings.



# Savile Inquiries



After Jimmy Savile died in 2011 we all learnt that he sexually abused lots of people across the country.

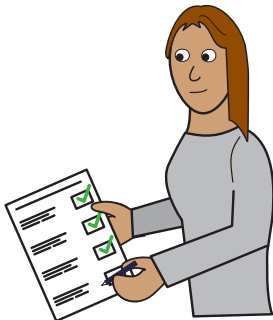


He did this through his work at the BBC, by visiting children's homes and in over forty NHS hospitals around the UK, including Leeds General Infirmary.

There have been lots of investigations into this.



Members of the Board have worked with their organisations to help make sure this doesn't happen again in Leeds.



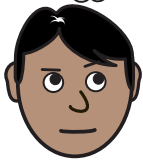
The Board has developed a checklist of learning for organisations in Leeds.



This will help to prevent it from happening again.



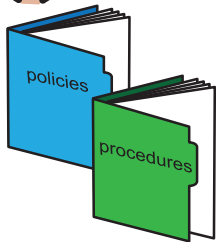
# Partnership in Leeds



Organisations often need to work together to help people to be safe.

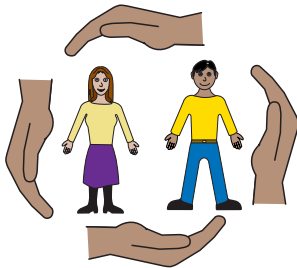


“I am confident that professionals will work together and with me to get the best result for me.”



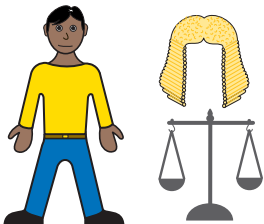
Just two examples of this, are the Board's multi-agency procedures and the Front Door Safeguarding Hub.

## Multi-agency safeguarding procedures

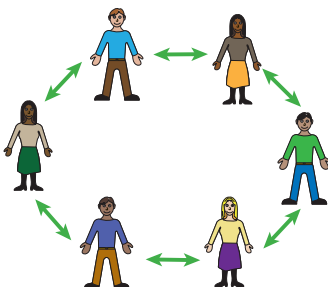


The Board has new multi-agency procedures.

These are joint procedures that are shared with West Yorkshire and North Yorkshire and York.



They were written to meet all the new requirements in the Care Act.



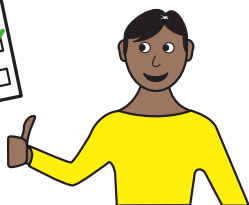
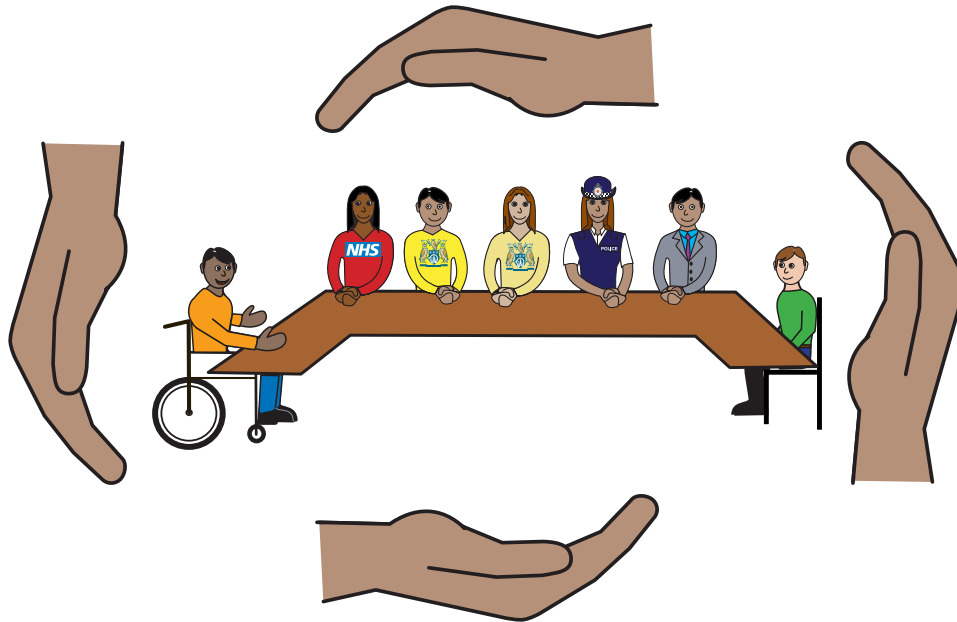
These multi-agency procedures help all organisations to work together in the best way across the region.



This means that the person gets help more quickly and from all the right people.

# Front Door Safeguarding Hub

The Front Door Safeguarding Hub is where police and other organisations meet together each day.



They meet to agree how we can work together to help someone with domestic violence and abuse.



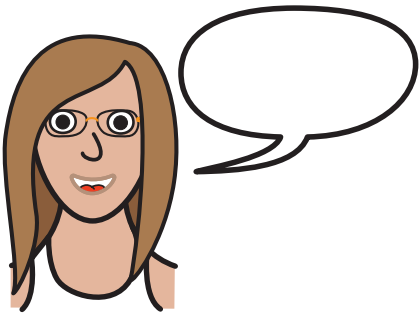
This means that the person gets help more quickly and from all the right people.

# Protection in Leads



The Board wants everyone to know how to report abuse.

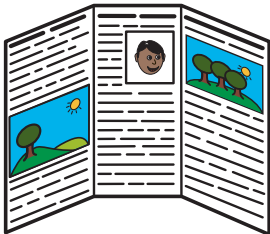
This will help to keep people safe.



“I receive clear and simple information about what abuse is, and how I can get help”



We have updated all our leaflets to make sure the information is up to date and is easy to understand.



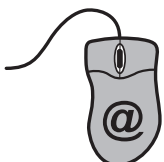
There are new leaflets for staff and volunteers and members of the public, including an easy read leaflet.

If anyone would like leaflets or posters,



Please phone:

0113 24 769 25



or

Email us: [leadssafeguardingadults.org.uk](mailto:leadssafeguardingadults.org.uk)

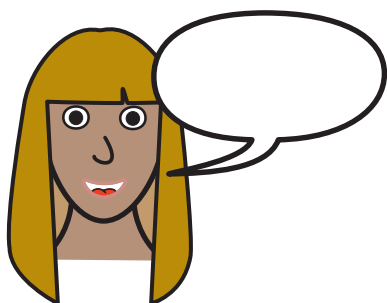


## Empowerment in Leeds

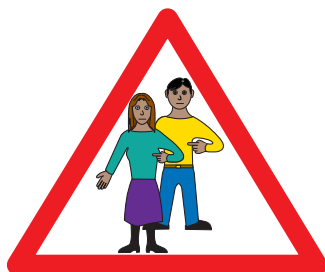


Empowering people, means helping people to be in control of what happens in their life.

This means that when people are seeking help, that we should work with them to understand what they want, and how we can help them achieve this.

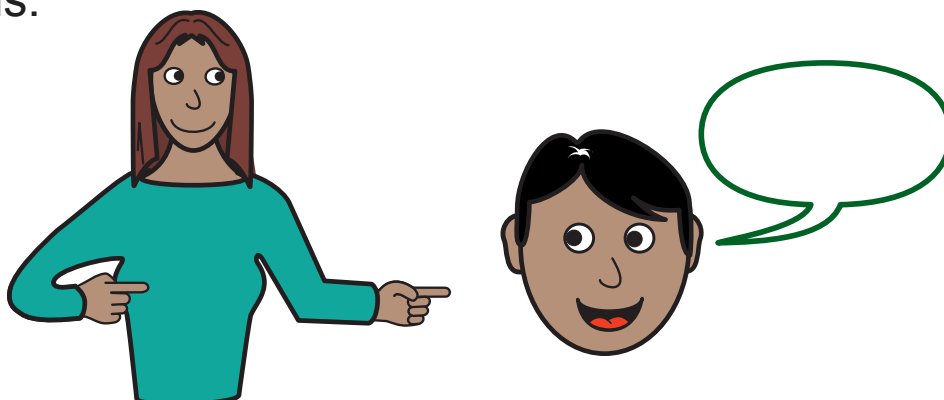


“I get help so that I am able to take part in the safeguarding process to the extent to which I want”.

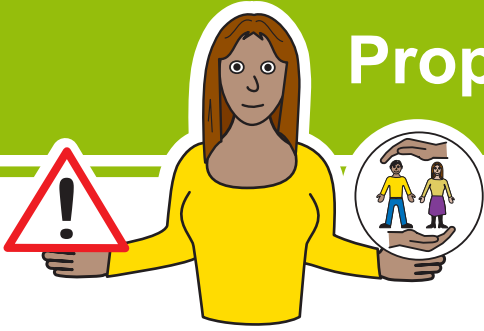


We have made changes to our practice during 2015/16 to make sure we are really focused on the needs and wishes of the person at risk.

This includes making sure we provide people who need it with the support of an advocate. Advocates can support people to express their views, explore options and take part in decisions.



# Proportionality in Leeds

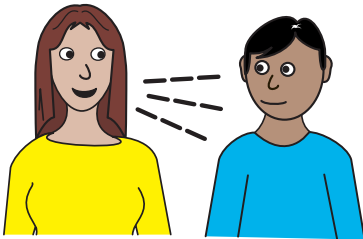


Proportionality means providing enough help.

It also means not providing more help than the person wants and needs.



“I am confident that professionals will work in my interest, and they will only get involved as much as needed”



In Leeds we have introduced new multi-agency safeguarding adults procedures that let us help people in lots of different ways.

We will ask what help the person wants, and consider how best to achieve this.

## To achieve what the person wants, we might:



Do an investigation



Provide more support



Put a plan in place to manage the risk, or



Do something else

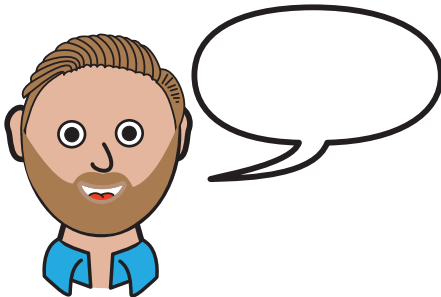


This is all part of our new approach.

# Accountability in Leeds



The Board works to make sure that everyone is working effectively to safeguarding adults at risk of abuse and neglect.



“I can be confident in the support that I receive and in the decisions made about my safety and wellbeing”.



The Board works in a number of ways to ensure all work is of a good standard.

## The Board has developed:



new standards for practice



new audit tools



new performance reports



Board member organisations completed a self-assessment about their safeguarding arrangements.

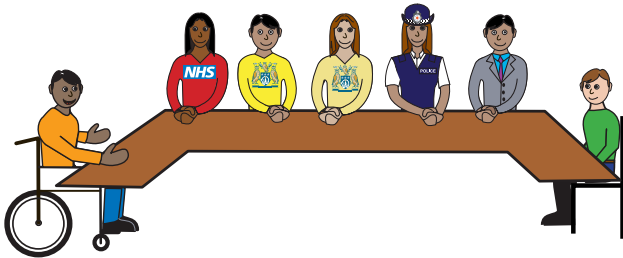


We also want to get better to asking people about their experience of safeguarding adults.

# Protection in Leeds Going Forward



## Our Ambitions for 2016/19



The Leeds Safeguarding Adults Board has identified 4 key ambitions that will guide all of our work over the next three years.

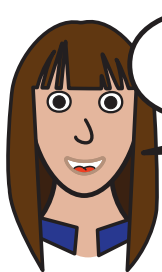


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Adults Board

### **Ambition 1:**

Seek out the voice of the adult at risk

This is what we want for people:



“I am asked if I feel safe and what help I want, and this informs what happens.”

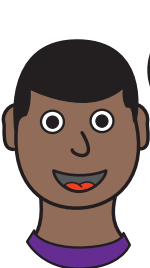


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Adults Board

### **Ambition 2:**

Improve awareness of safeguarding across all our communities

This is what we want for people:



“I receive clear and simple information about what abuse is, and how I can get help”



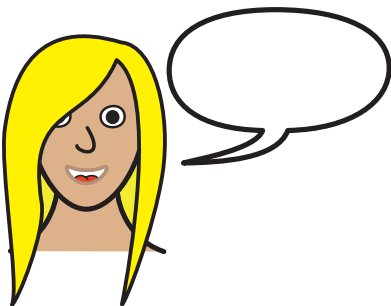


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Adults Board

## **Ambition 3:**

Improve responses to domestic abuse and violence

This is what we want for people:



“I am confident that professionals will work together and with me to get the best result for me”

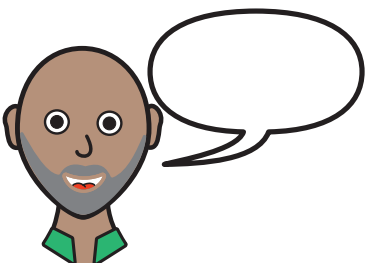


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## **Ambition 4:**

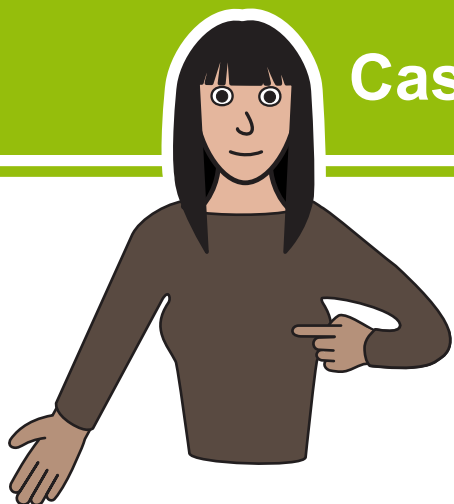
Learn from experience to improve how we work

This is what we want for people:



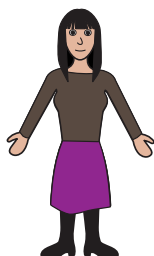
‘I am confident that my feedback and experience will help others’

## Case example



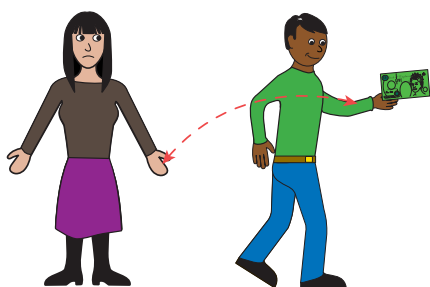
Lisa has a learning disability and lives in supported accommodation.

Lisa tells a member of staff that a man who lives in the next street keeps coming to her flat. This person is called John.



The first time John knocked on her door, Lisa let him in.

John stole some money and now he keeps coming back. Often this is late at night when the staff are not about.



John bangs on the door. When Lisa tells him to go away, he calls her names and bangs the door some more. Lisa thinks he is often drunk. Sometimes he says, 'give me some money and I will go'.



Lisa is scared of John.

The social worker meets Lisa with her advocate and her support staff where she lives. They talk about what to do

## Case example (continued)



Lisa wants to report John to the police. The social worker helps her do that.

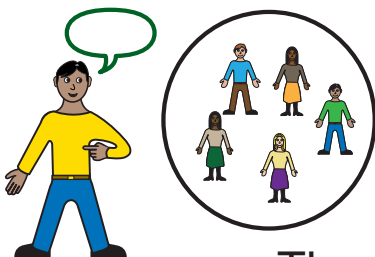
They write a plan with Lisa about what to do if John comes around again:



- Lisa will not answer the door
- Lisa will ring the police
- Lisa will ring a member of staff for advice and support

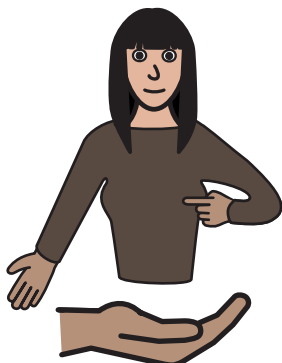


Lisa's usual support workers do not work late at night, so they arrange for her to be able to ring another worker, who can offer advice even in the middle of the night.



The support staff also talked to other tenants, to warn them about John and the risks of letting people into their flats.

The police are investigating John for stealing Lisa's money.



After the police contacted John about his behaviour, he stopped coming round.

Lisa however has a plan for what do to if he did come round. This makes her feel safe.

# Leeds – A Safe Place For Everyone

## To report a crime:



In an emergency, contact the police:  
Tel. **999**



If the person is not in danger now,  
contact the police:  
Tel. **101**

## To report a safeguarding concern or seek advice:



Contact Adult Social Care:  
Tel. **0113 222 4401**





# Leeds Safeguarding Adults Board



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